



Contact: Sheila Warfield
864.216.5354
Sheila.Warfield@redsailtechnologies.com

RedSail Technologies™ Launches the RedSail Hub Customer Portal

(Spartanburg, SC – February 8, 2021) RedSail Technologies, LLC, is excited about the recent launch of the RedSail Hub. The new RedSail Hub is a centralized portal designed to provide QS/1 and Integra customers with relevant information in a timely, easily accessible way. This intuitive, in-depth, and customer-friendly platform provides content and materials relative to a pharmacy operation's needs.

"In today's marketplace, customers expect the products and services they use to be seamlessly supported and easily accessible," said Kraig McEwen, RedSail Technologies CEO. "We will continue to invest in initiatives that drive transformational, positive change for our customers by providing solutions that improve efficiency and elevate patient care."

Among the many benefits of the RedSail Hub is the ability to search for specific content, create and track support cases, and engage with peers and RedSail staff on the all-new Customer Forum. The Hub displays pertinent, curated content based on the products and services used by the customer.

Accolades continue to pour in for the Hub. One pharmacy customer commented, "I like that as a pro user I can see all my stores in one place." Another said, "I like the new feature that allows me to search for the topics I want to see." And, a customer shared the following recently, "The new online community (Customer Forum) is one of the most exciting features of the new portal."

"Pharmacies primary focus should be on serving patients, not support," McEwen added. "The Hub not only allows staff to perform self-serve case management, but it also lets them share information with other pharmacies to improve workflow and enhance patient care."

RedSail Technologies is offering live webinars throughout the month of February to show their pharmacy customers how to maximize the resources found within the Hub. These free sessions, called "Get Started with RedSail Hub," take place every Wednesday, beginning at 1:30 PM (ET). RedSail Technologies' pharmacies can register by completing the form found at redsailtechnologies.com/hub.

About RedSail Technologies

The RedSail Technologies, LLC, portfolio features brands – PioneerRx®, Integra®, PowerLine®, QS/1®, and PUBLIQ® Software – that offer innovative and comprehensive healthcare and governmental software solutions. It trailblazed the community, institutional pharmacy software markets more than 40 years ago and has competed in governmental software for 50 plus years. RedSail Technologies, LLC, is committed to helping its customers reimagine what's possible and plausible for their businesses and the diverse communities they serve through strong partnerships, high-performing products, and world-class service.