integra® | DocuTrack® Secure Messaging

Flexible Communication

Securely send and receive email and text, including patient information, from within DocuTrack. Using your existing internet connection, Secure Messaging is reinforced with an added layer of security and trust in identity, helping to ensure HIPAA compliance. Increase accountability and convenience, while ensuring the security of patient data.

Key Benefits

Consolidated communication. Advance toward full communication consolidation. Once your direct network is in place, DocuTrack's secure email and text functionality allows your staff to handle incoming and outgoing email, text and fax – all from one place.

Simple adoption. End users can send secure email to other direct addresses using the "Send Document" dialog in DocuTrack that they currently use to send faxes. DocuTrack routing rules can kick off facility-specific processes based on direct addresses, just as DocuTrack does with fax numbers.

Business protection. Don't risk costly Privacy Rule violations by accidentally sending sensitive patient information over insecure communication mediums. Secure Messaging eliminates the potential for human error and ensures every email transaction is sent in a HIPAA-compliant manner.

Competitive advantage. Email is a standard form of communication due to its ease and efficiency. Integrated into DocuTrack, secure email allows you to provide the convenience your customers expect.

Preparation for the future. As the industry begins to embrace collaborative, defined care teams, setting up direct email accounts is the first step toward the adoption of Health Information Exchange technology. Prepare for your increased role in patients' polypharmacy now.

An increasingly preferred communication medium, 96% of smartphone users text.[1]

90% of all text messages are read in under 3 minutes.[2]

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PHARMACY / PRESCRIBERS / FACILITIES

- Send PHI over the internet
- Eliminate password hassles
- Ensure data security
- Eliminate risk of violation
- Increase convenience
- Meet regulatory standards
- Provide better service
- Modernize communication

Other Software Extensions

- Barcoding
- eRx
- Active Directory
- Real-Time Viewer
- Direct Print

Learn More & Request a Demo Today

If you are a current customer, please contact your sales representative directly.

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