PrimeCare® for LTC Pharmacy

Flexible software allows maximum customization and connectivity.

Integra's PrimeCare pharmacy management system is developed specifically for long-term care (LTC) pharmacies serving skilled nursing, mental health, and assisted-living facilities. PrimeCare helps you manage a multitude of activities, including workflow, billing, and comprehensive reporting for greater patient safety, productivity, and profitability.

Customizable Workflow

PrimeCare's integrated, scalable Workflow allows you to customize and manage work queues per workstation using up to seven phases, from order entry to delivery. You can manage workflow at either the pharmacy or facility level.

Pharmacy at a Glance

Our Pharmacy at a Glance dashboard helps you avoid bottlenecks by clearly displaying queue information for refills, voice mails, error resolutions, quality assurance, and more.

WebConnect®

WebConnect provides efficient and secure communications between your pharmacy and LTC-facility customers so they can access patient medication information and submit refill orders online. This optional, easy-to-use application allows facility staff to use WebConnect anywhere in the facility, including at the patient's bedside.

Versatile Dispensing Options

PrimeCare allows you to handle short-cycle dispensing with options for daily, 7-day, 14-day, and custom fill lists. When using unit-dose processing, our fill lists enable you to use a variety of dispensing intervals and systems and allow you to separate filling and billing with different transaction dates. Manage a Therapeutic Interchange (TI) program by creating therapeutic plan tables that contain approved drug substitutions for specific therapeutic class drugs. You can then assign tables to the facilities that have approved them.

Interfaces

We provide a large selection of tools and services to help improve efficiency, reduce duplicate data entry, and improve customer service. Our ready-made interfaces use government and industry standards, such as HL7, XML, Web Services, and NCPDP SCRIPT 10.6 to ensure reliable, accurate communications.

Billing and Accounts Receivable

We offer comprehensive financial data management with easy posting, reporting, and tracking of private and facility charges with a variety of accounts receivable reports.

- Create dedicated workstations for order entry, Q/A, error resolution, and barcode tote checking

- Pharmacy at a Glance displays queue information to alert you to potential bottlenecks

- WebConnect provides authorized LTC-facility staff secure access to their patients' pharmacy records

- WebConnect can be used throughout the facility on a workstation, laptop, or mobile device with internet access

- Easily process statements, trial balances, and departmental reports with electronic reconciliation

- Create an invoice without printing a statement with A/R invoice feature

- Develop master lists of approved therapeutic interchanges and assign to specific facilities

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PrimeCare Features

Manage Workflow

- Manage your workflow by facility or pharmacy

- Set up dedicated workstations to handle different tasks, such as order entry, Q/A, and barcode tote checking with customizable Workflow

- Automatically move eligible refills through workflow with minimal intervention via InstantFill®

Built-In Medical Records Forms

- Permits facility staff to look up patients and view profiles
- Enables facilities to submit refill orders online, eliminating faxed requests

- Provides facility staff the ability to view patients' billing matrix
- Allows nurses to maintain ancillary orders
- Provides nurses online access to clinical information

- Protects data security with facility-specific login and password
- Allows facility staff to view and print MARs

WebConnect

- Full complement of medical records forms
- 98 Physician Order Forms

- 101 Medical Administration Records
- 14 Psychotropic Form Programs

- Enhanced nursing home forms available to print on blank paper

100s of Ready-Made Interfaces in these Categories

- Consulting Software
- Data Analysis/Collection
- Delivery
- Dispensing Devices

- Document Management
- Electronic Health Records (eHR)
- Electronic Medication Administration and Medical Records (eMAR/eMR)

- Electronic Prescriptions
- Medication Cabinets
- Packaging Devices
- Patient Demographics – ADT
- Shipping

Visit www.integragroup.com for a complete list of available interfaces.

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