

Multi-Site Management

Centralized management for multiple pharmacy locations.

Multi-Site Management (MSM™) is powered by Microsoft's SQL server to enhance your ability to manage multiple pharmacy locations from a central office. MSM uses a central database to help you perform administrative tasks that affect all pharmacies. MSM, paired with a state-of-the-art pharmacy management system, gives you the data to make effective, profitable business decisions that keep you a step ahead of your competitors.

Flexible Reporting

MSM provides data from any or all pharmacies for comprehensive reporting. Schedule automatic reports to run when it's most convenient for you. Save reports to a variety of file formats, including Word, Excel or PDF, or export data to create your own reports.

Manage Multiple Pharmacies

MSM utilizes a central database so you can add third parties, set drug pricing, or manage pharmacy system security for one or all pharmacies from the main office. The system gives you the flexibility to make changes on demand, even while the pharmacy systems are in use. You can also centralize claims reconciliation for quicker, more efficient company-wide claims processing and troubleshooting.

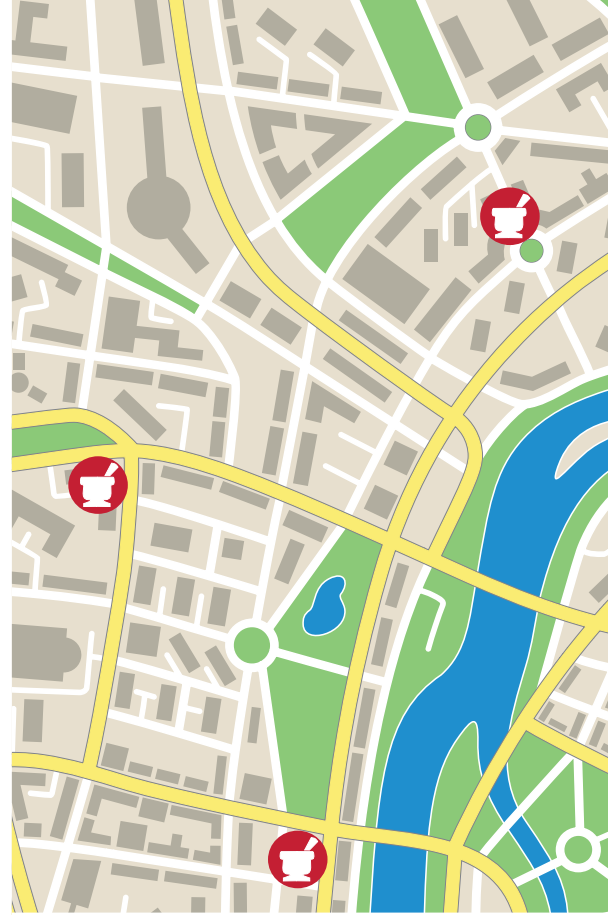
Teamed with our Point-of-Sale (POS) system, MSM provides the same centralization for your front end with complete reporting, plus gift and loyalty card management that allows customers to use cards at all your locations.

Share Data Among Pharmacies

For pharmacies using the PrimeCare® Pharmacy Management System, MSM's real-time data access allows you to share and access key databases, such as patients and prescribers. Increase customer convenience and enhance patient safety with corporate-wide clinical checks of patient profiles during dispensing. Central databases eliminate the redundancy of adding information that already exists at another pharmacy location.

Comprehensive Support and Training

We offer individual or group training as your needs demand as well as toll-free customer support.



- Central management and maintenance of drug files, pay plans, pricing, and employee access
- True data warehousing tracks drug usage, sales trends, and prescription activity
- Central patient profiles make adding patients and transferring prescriptions among locations easier
- Central prescriber and drug databases eliminate redundancy
- Electronic and manual reconciliation at the main office helps consolidate tasks based on personnel expertise and frees pharmacists from back-office work
- Add POS to centralize front-end reporting plus gift and loyalty card management
- Schedule automatic reports to run at your convenience
- Easy-to-install online service packs provide system enhancements
- Comprehensive training materials and programs get you up and running faster
- Help files provide online instructions whenever you need them
- Call toll-free or visit our support website for accurate, helpful support



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Multi-Site Management

Central Data Management

- Centralize data entry at the corporate office for third parties, pricing structure and inventory
- Establish company-wide pricing or pricing based on user-defined business groups to meet specific market needs
- Track gift and loyalty-card usage at all locations
- Use our auto-match utility to eliminate duplicate patients and prescribers
- Enjoy centralized management and reporting of front-end items with POS

Advanced Reporting Capabilities

- Choose from more than 50 standard reports with flexible options
- Automate frequently used or customized pharmacy management reports to run when it's convenient
- Save reports to a variety of file formats, including Word, Excel or PDF – or export data to create your own reports
- Track drug usage, sales trends, and prescription activity with data warehousing

Flexible Data Management

- Collect pharmacy data at regular intervals throughout the day
- Monitor communications, from drug pricing to claim processing to system security, company-wide updates, even while pharmacy systems are in use
- Modify price updates, drug information, pay plans, employee security access, and clinical

Comprehensive Inventory Management

- Easily add new drugs wide or per location
- Manage drug pricing corporate-wide or per location
- Establish preferred generics
- Access each pharmacy's inventory levels

Optional Modules for MSM

Centralized Reconciliation

- Manage claims reconciliation for all pharmacies from a single location
- Centralize third-party expertise
- Choose manual or electronic reconciliation

Central Patient Profile

- Share patient and prescription data among all pharmacies
- Make transferring prescriptions among locations fast and easy

Central Prescriber Database

- Quickly add prescribers
- Access accurate, up-to-date prescriber information and reduce redundant data entry

Central Drug Database

- Add and export new drug information to one pharmacy, a group of pharmacies, or all pharmacies

- Ensure inventory addition is accurate and to company specifications

Central Price Plan Database

- Quickly add new price plans from MSM
- Ensure price plan settings and parameters are accurate



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