



FOR IMMEDIATE RELEASE – 9/5/2017

Integra Releases the Newest Version of Logix Automation Software

Anacortes, WA – September 2017 – Integra LTC Solutions, LLC. has released the latest version of its business process automation software, Logix. Logix is a real-time system that pharmacies can use to reduce the time and monetary cost required to perform common and repetitive business processes. Performing these tasks correctly and in a timely manner takes an enormous amount of staff time at great expense to the pharmacy. Logix enables institutional pharmacies to automate many of these repetitive and error-prone processes, allowing staff to focus on more important tasks – elevating efficiency, increasing customer service levels, and ultimately improving operating margins.

Integra has created an initial set of standard Logix workflow processes to provide seamless implementation and immediate return to its pharmacy customers. Logix Product Director, Louie Foster, spent time working with current pharmacy customers and observing staff to help identify where Logix could best fit. “Long-Term Care pharmacies are under intense pressure to produce more with less, and it’s my job to save them time,” said Foster. “We carefully selected the first set of standard Logix processes to immediately address our customers biggest pain points, such as refill request processing.”

Mary Glavan, Vice President of Support Services at MACRx in Illinois, implemented Logix in 2016. “Integra observed with us that our Refill Too-Soon (RTS) process was using two to three FTE’s all day just chasing down signatures and having to touch every step of the process to ensure the prescriptions were filled on time. It was obvious that not only was it very time consuming, it was taking away from the customer experience. The Logix team took the whole RTS process and turned it into one keystroke.”

Logix automates follow-up on Refill Requests, Prior Authorizations, Refill Too-Soon, and many other chokepoints inside pharmacy. All in the background, it checks for and routes replies, resends faxes if replies are not received, and notifies staff of outcomes. The newest version of Logix has added the ability to instantly add document notes and comments, staple documents, electronic prescription reconciliation workflow automation, and includes cover sheets for faxes.

Logix customers see immediate savings, which can grow over time as more Logix processes are identified and automated. For more information about Logix Version 2.6, please contact Integra Sales at (866) 257-4279 or email sales@integragroup.com.

ABOUT INTEGRALTC SOLUTIONS, LLC.

Over 600 pharmacies experience reduced costs, higher productivity and profits, better customer service, and improved compliance with Integra’s suite of pharmacy software solutions. DocuTrack is a superior

workflow and document management system that automates paper, fax, and electronic processing. DeliveryTrack manages delivery processes with electronic signature capture, real-time delivery data, and route optimization. Logix is business process automation software that lets pharmacies automate repetitive, time-consuming, error-prone tasks. For more information, contact Sales at (866) 257-4279 or visit www.integrargroup.com.

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