



FOR IMMEDIATE RELEASE – 12/5/2017

Direct Secure Messaging Now Available in DocuTrack

Anacortes, WA – December 2017 – Integra has entered into a partnership with Simply Connect Health Information Exchange (HIE) to take pharmacy communications to the next frontier with direct messaging and Health Information Exchange. Integra LTC Solutions' flagship workflow and content management solution, DocuTrack, now supports HL7 Direct Secure Messaging. Seamlessly integrated into DocuTrack, users can securely email in and out of DocuTrack to other Direct accounts.

Secure direct messaging will allow healthcare providers to communicate in the most efficient way for the benefit of the patient. Secure direct messaging offers streamlined communication between hospitals, pharmacists and care facilities, catapulting patient care to a new level.

The Simply Connect HIE partnership builds on Integra's proven history of technology innovation and leadership for institutional and long-term care pharmacies.

"Ultimately, we want to give pharmacies the ability to manage their work in the most efficient manner, regardless of how that work comes into the pharmacy or what that work is," said Louie Foster, Integra Executive Director of Product Management. "That is what we have focused our solutions on doing. You can't truly manage work until you consolidate it. That's what we are trying to achieve."

Direct Messaging allows instant delivery of an accurate prescription. All members who access the direct messages will also be able to add send and receive receipts so they are not left wondering if the order has been received, accepted, or understood.

The secure direct messaging will first be deployed in the closed-door pharmacy segment, which is the largest provider of pharmacy delivery to group homes and skilled nursing facilities including long-term care and assisted living facilities. Patients in these facilities have high health care needs and are often transitioning from a surgery or acute injury that requires streamlined, efficient communication with no loss of interpretation.

Today, hand written discharge orders may be carried by the patient, faxed, or couriered by a social worker or discharge nurse, allowing many opportunities for error and miscommunication. The information flow is only one way so others in the delivery system do not even know if a message has been received.

Direct secure messaging with the Simply Connect HIE will allow for all parties to enroll in the Simply Connect HIE and all receive the same discharge notice and prescriptions at the same time.

Direct Messaging is available in DocuTrack Version 6.6.3 or higher. To learn more, or to schedule an upgrade, please contact Integra Sales at (866) 257-4279 or email sales@integragroup.com. To get more information about Integra's suite of products and services, please visit www.integragroup.com.

ABOUT INTEGRA LTC SOLUTIONS, LLC.

Over 600 pharmacies experience reduced costs, higher productivity and profits, better customer service, and improved compliance with Integra's suite of pharmacy software solutions. DocuTrack is a superior workflow and document management system that automates paper, fax, and electronic processing. DeliveryTrack manages delivery processes with electronic signature capture, real-time delivery data, and route optimization. Logix is business process automation software that lets pharmacies automate repetitive, time-consuming, error-prone tasks. For more information, contact Sales at (866) 257-4279 or visit www.integragroup.com.

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