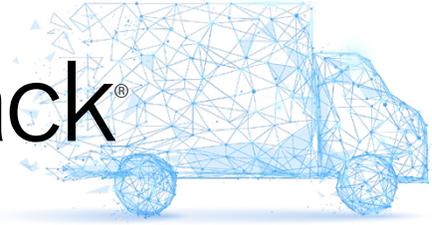




DeliveryTrack[®]



COVID-19 Facility Deliveries

We have recently had a number of DeliveryTrack customers ask for recommended procedures when delivering to facilities that are on lockdown - where drivers are either not allowed or where the courier declines to enter the building. While it is up to the pharmacy to determine a procedure, we thought it useful to share a suggested process to mitigate risk.



To minimize the possibility of contamination from exchanging items we recommend the following:

- Do not use totes that normally travel in and out of facilities.
- Place medications in disposable opaque bags.
- Fold the manifest, so only the top with the barcode is visible.
- Staple or attach the manifest barcode in a plastic sleeve to the outside of the bag.



Upon arrival at the facility, the driver should:

- Scan the manifest barcode on the outside of the bag.
- Request the name of the nurse accepting the delivery.
- On the acceptance screen of the mobile device, enter the name and a delivery note "COVID Facility Lockdown."
- Alternatively, place this text in a barcode that can be scanned for quick, standardized data entry.
- Sign "N/A" in the signature box and complete with the mobile device recording the delivery date and time.



Pharmacies using DocuTrack[®] can create a rule to search for "COVID Facility Lockdown" document text. They can then print the manifests and send them to the facility for signature. Once signed, the facility can fax them directly into DocuTrack.

Integra COVID-19 Information

As the world has been following the progression of the COVID-19 health crisis, we believe that sharing accurate information about COVID-19 can help the feelings of stress and uncertainty we're all experiencing. To assist where we can, we have created a resource page which includes "Product Tips" to help keep you informed. This page will be updated on regular basis.

For more information visit integragroup.com/covid

Questions?

Support: 866.720.6846
integragroup.com