

REAL-TIME STATUS VIEWER

The DOCUTRACK Real-Time Status Viewer enables two different web-based portals that allow you to track documents in your workflow and your alerts. These viewers are typically displayed or projected on a wall within the pharmacy to help your staff better manage their time.

Some pharmacies have even purchased third party screen savers that allow the viewers to be displayed on inactive computer monitors. Both viewers can be customized with the pre-defined themes as well as choosing what content will be displayed.

WHAT THE REAL-TIME STATUS VIEWER CAN DO FOR YOUR PHARMACY

Determine document status within current workflow. The Real-Time Status Viewer gives an overview of where documents are within the current workflow. It monitors up to eight different queues by showing the number of documents in each queue using a histogram format. At a glance your staff can determine what areas of the workflow need attention allowing them to better manage their time.

While the initial intent of this feature was to allow the pharmacy to make an impact on potential customers, the prevailing opinion is that it becomes indispensable in day-to-day operations.

Monitor every aspect of your workflow. The Real-Time Alert Viewer displays the currently triggered alerts within your DOCUTRACK system. Alerts can be created to monitor every aspect of your workflow as well as the conditions of your DOCUTRACK server.

For example, you can setup an alert to monitor STAT orders that have not been processed in a specific amount of time. Alerts can be hidden from the Real-Time Alert Viewer allowing granular control over what is displayed to your staff.

BARCODE MODULE

The DOCUTRACK Barcode Module focuses on streamlining existing workflows by reducing triage and order entry. This module enables you to automate on-demand and PRN refill processing, delivery manifest indexing and incoming document recognition.

WHAT BARCODING CAN DO FOR YOUR PHARMACY

Identification and routing of documents becomes seamless. By having preprinted forms barcoded with DOCUTRACK identifiers, documents can be virtually routed based on document type, sending party, or other decision criteria determined by and tailored to your specific workflow requirements.

Unique barcoding allows for instant association. When documents are faxed out of DOCUTRACK, a dynamic barcode is placed on the document. When faxed back, they are stapled to the original document and routed to their appropriate workflow. For example, a prior authorization being returned will be stapled to the original form, retaining all associated information, and placed into the triage queue for immediate attention.

Barcoded refills can be batch submitted. Refill barcodes are recognized when placed into the system. Similar to documents with form identifiers, documents with refill barcodes can be routed to a specific destination. In addition, the refill barcodes can be batch submitted to your pharmacy information system, reducing the time needed to process PRN and on demand orders.

Furthermore, DOCUTRACK employs a sophisticated barcode engine giving it **read rates better than 94%** when received through a fax machine.