

FAX SERVER

You are familiar with compliancy regulations such as HIPAA and how they apply to your company. What few people do not understand are the compliancy issues that come from utilizing standard technologies such as fax machines. A fax machine does not typically pose a problem; unless it is receiving patient information where your cleaning service has the potential to see it. Going paperless with DOCUTRACK's Fax Server mitigates these subtle complexities while removing paper related expenses.

WHAT THE FAX SERVER CAN DO FOR YOUR PHARMACY

Faxes sent directly to specified accounts. By removing your unsecured fax machines, you will instantly increase security levels. With the DOCUTRACK Fax Server, even if the business office is slow in adopting the advantages of going paperless, they can have their faxes sent directly to their technology accounts as PDF's or into client software that is similar to a modern technology client. If either of those options will not work, they can be printed on a printer in a secured space.

Enables desktop faxing and fax failure alerts. DOCUTRACK incorporates specialized fax processing for the Fax Server that enables your pharmacy staff to be notified when a fax delivery failed as well as the ability to fax any document within DOCUTRACK. The Fax Server also includes software that allows any document that can be printed to be faxed from the user's desktop. This software is outside of DOCUTRACK and can even be utilized on machines that do not access DOCUTRACK.

Fax-spam filtering allows users to blacklist sources that do nothing other than send fax-spam.

Fax-from technology allows you to send technology a message with an attachment that gets converted to a fax image and sent directly to your mail system, all through your technology system (Exchange, Notes, Groupwise, SMTP).

DIRECT ID

DOCUTRACK's Direct ID Module extends DOCUTRACK's security model to support Radio Frequency ID and proximity badges for secondary positive identification. Secondary positive identification is required by some pharmacy state boards as an added level of personnel identification for electronic document storage. These state boards require a secondary means, other than username and password, to identify the person making changes to an order.

WHAT DIRECT ID CAN DO FOR YOUR PHARMACY

Secondary identification meets state board requirements. When an authorized user steps away from their computer and out of range of the badge reader, no other user is able to sit at that computer and make changes under the authorized user's account. This secondary check of user against the badge ensures that the DOCUTRACK system is fully secured and meets or exceeds existing state board requirements.

Hands free identification reduces time. Unlike biometrics or magnetic card swipe systems (like credit cards), DOCUTRACK's Direct ID module has the capability to be completely hands free. Once a user is assigned a badge, they only need to be within a configurable distance from the computer to use the system. This reduces time consuming fingerprint recognition and eliminates the manual swiping of cards.

May be compatible with existing door access cards. DOCUTRACK's Direct ID uses two types of technologies, active and passive. Active cards contain batteries and the user needs to be within 2-3 feet of the computer. Passive cards, typically used in door access systems, can also be used. These allow the user to present their existing door badge to also perform actions within DOCUTRACK.